

Merrimack Valley Coordinated Emergency Response Plan

Primary partners: Community Action (Haverhill), Community Teamwork (Lowell), Emmaus (Haverhill), Greater Lawrence Community Action, Red Cross.

Rationale for the creation of an appropriately scaled regional emergency response in case of fire, flood, natural disaster or condemnation of residential buildings, based on the size and number of households displaced.

Defined Roles for Partner Agencies & Sub Region Designation

Agency	Area of designation	Service Provision Focus	Resources	Agency Designee
Community Action	Greater Haverhill	Rapid Rehousing, prevention	FEMA	Megan Joslin (978) 373-1971 x 242 Robert Gould 978-373-1971 x 286
Community Teamwork	Merrimack Valley	Rapid rehousing, prevention	RAFT, ESG, FEMA	Kristin Ross-Sitcawich (978) 654-5617 Joanne Howell (978) 654-5607
Community Teamwork	Greater Lowell	EA/Homebase/Shelter	Homebase	Renata Rourke (978) 654-5775
Emmaus	Greater Haverhill/Lawrence	EA/Homebase/Shelter	Homebase, ESG	Al Hanscom (978) 241-3541
Greater Lawrence Community Action	Greater Lawrence	Rapid rehousing, prevention	ESG, FEMA	Rosa Tolero (978) 681-4905
DHCD	State wide	EA Eligibility	EA/Homebase Eligibility	Ita Mullarkey 617-573-1216

Fire/Flood/Natural Disaster Displacement:

- Depending upon the scale of the incident, which is usually driven by the number of those affected, the Red Cross will typically step in with an immediate emergent response. If the scale is large, the Red Cross will mobilize with the following activities:
 1. Temporary shelter set up
 2. Securing volunteers to staff the temporary shelter
 3. Short term placement in hotel/motels
 4. Securing food for displaced households

- Each municipality has a designee that acts as the coordinator linking those displaced with the appropriate agencies to provide further service enhancement (ie: housing search, rapid rehousing, shelter, household goods, clothing & personal items)
- When incidents such as fire, flood or natural disaster occur, the designated agency shall coordinate emergency service delivery with emergency management designees in the assigned geographic designation (listed below). The coordination role is crucial as a means of being able to establish baseline eligibility for those affected by such incidents and assemble the response team members and available financial resources in an immediate fashion (listed above)
- Incidents involving displacement whereupon families may be deemed eligible for EA/Home base eligibility, DHCD must be involved in order to prioritize those families effected by displacement for ease of placement in the EA system
- For incidents involving households who appear to be ineligible for EA/Homebase, staff from the coordinating agencies will work directly with those households to determine eligibility for other financial assistance resources available in the region.
- For those ineligible for EA/Homebase will be urged to apply for other types of assistance that is available across the region (subject to availability) at other agencies across the region. These agencies include Community Action, Community Teamwork, Emmaus and Greater Lawrence Community Action Council. Staff across the region work together to target available resources.
- Staff will distribute landlord contact lists for the sub-region for self search and staff will compliment those efforts with outreach to landlords for available housing to ensure faster placement of the effected families.
- In the interim, between the incident and the placement into stable housing, staff will work with the household to identify safe places to stay while they await new housing (friends, family, etc)

Areas of Designation & Coordination of Response to Emergencies

Community Action Inc's basic service area includes the following communities: Amesbury, Boxford, Georgetown, Groveland, Haverhill, Merrimac, Newbury, Newburyport, Rowley, Salisbury, Wenham, West Newbury

Amesbury	Ken Berkenbush or Shawn Roberts (978) 388-8155
Boxford	Robert Hazelwood (978) 887-8135
Georgetown	Donald Cudmore (978) 352-5700
Groveland	Jeffrey Gillen (978) 372-8171
Haverhill	Alan DiNaro (978) 722-1502
Merrimac	Ralph Spencer (978) 346-8211
Newbury	Richard Reilly (978) 462-4440
Newburyport	Chris LeClair (978) 465-4426 x1112
Rowley	James Broderick (978) 948-3812
Salisbury	Bob Cook (978) 465-0543
Wenham	Jeffrey Baxter (978) 468-5508
West Newbury	LeeAnn Delp, Mike Dwyer, Ben Jennell (978) 363-1103

Community Teamwork's basic service area includes the following communities: Billerica, Chelmsford, Dracut, Dunstable, Lowell, Tewksbury, Tyngsboro, Westford

Billerica	Bill Larendeau (978) 821-5793
Chelmsford	Steve Maffetone (978) 250-5280
Dracut	Rich Patterson (978) 454-2113
Dunstable	John Crandall (978) 649-4514 x 224
Lowell	George Rose (978) 674-1220
Tewksbury	Richard Montouri (978) 640-4300
Tyngsboro	Wes Russell or Michael Cassella (978)
Westford	Joe Targ or Tim Whitcomb (978) 692-2161

Greater Lawrence Community Action's basic service area includes the following communities: Andover, Lawrence, Methuen, North Andover

Andover	Patrick Keefe or Edward Guy (978) 475-0411
Lawrence	John Marsh (978) 620-3401
Methuen	William Barry (978) 983-8913
North Andover	Jeffrey Coco or John Savastano (978) 688-9580